Lister Housing Co-operative Ltd
36 Lauriston Place
Edinburgh
EH3 9EZ

Telephone: 0131-229 6176
Website: lister.coop
Email: info@lister.coop

## ASSURANCE STATEMENT 2026

On behalf of the Management Committee of Lister Housing Co-operative, I give assurance that to the best of our knowledge, Lister complies with:

- all of the relevant requirements set out at chapter 3 of the Framework;
- all relevant standards and outcomes in the Scottish Social Housing Charter;
- all relevant legislative duties; and
- the Standards of Governance and Financial Management.

We have made this assessment having seen and considered appropriate evidence to support the level of assurance we and yourselves desire.

During this period we have continued to support our tenants to manage ongoing cost of living impacts, through the provision of specialist advice services in relation to welfare rights, debt advice, and energy advice.

Our Management Committee has continued to hold in-person meetings, and our Annual General Meeting in September, which also provided an opportunity to mark Lister's 50th Anniversary, was well-attended, with all required business fully conducted. Further, as part of our AGM planning process, our tenants were updated on the Assurance Statement process, and invited to provide feedback or comment as part of the process.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, and water safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice and training to support our compliance and assurance in these areas, and last year we also took forward our 2 yearly external audit of these areas, by a specialist Health and Safety consultant. We continue to have a 100% gas safety check record, and to complete whole-house electric checks within relevant timescales.

We confirm that we have comprehensive, robust, up to date information about the construction, components and condition of our homes. We use this information to ensure the safety of our tenants' and residents' homes and to inform our asset management and financial planning.

We continue to build capacity with our contractors to tackle the difficult issues of improving the energy efficiency and EPC rating of our hard-to-heat, hard-to-treat, pre-1919 tenemental properties. We have put in place a range of solutions to apply where appropriate, including double glazing, secondary glazing, and whole house floor insulation in flats with solid concrete floors. This year we have improved energy performance in several of our properties via heating upgrades, and we have also taken forward a programme of window upgrades in one of our tenements, thereby benefitting 12 properties.

Whilst we anticipate potential challenges in relation to fully achieving the requirements of the Social Housing Net Zero Standard, given our properties and various legislative, physical and technical difficulties, we are considering how best to work towards meeting these requirements, and will take this work forward once the new requirements have been finalised and published.

Overall, we do not believe that we are materially non-compliant in any significant way and we continue to use an internal Action Plan, which is reviewed and updated each year, as part of our improvement focus, to progress actions arising from this Assurance Statement review process.

This statement was agreed by the Management Committee at its meeting of 27 October 2026 and signed by the Chair-person, Jennifer McCuaig.

27 October 2026