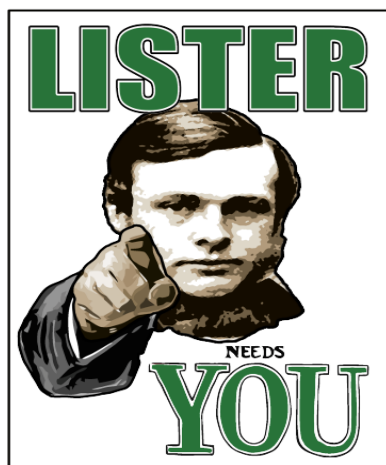


Last Call for 50th Anniversary Art Competition

There is still time to enter the art competition to design a cover for our planned 50th Birthday book, before the closing date of **21st December 2025**.

You must use the words 'LISTER' and '50' in your entry, and it should be in landscape. A good suggestion would be a normal piece of A4.

There are 2 prizes of £50 up for



grabs, one for those aged 16 and under and one for those aged 17 and over.

We also want to hear from you with any anecdotes or stories you may have about life at Lister.

Further information can be obtained by contacting the office or checking out the flyer which has been published in the 'News' section of our website.

Tenant Survey 2025

You will see that we are sharing this year's tenant survey with all our tenants.

The survey can be completed online or in a paper version, and is short and easy to complete, so please take a couple of minutes to fill this out and

return it.

By doing so, not only will you be providing us with valuable feedback, but you could also be in with a chance of winning one of 7 M&S vouchers as a thank you for participating, ranging in value up to £75!

Main Site Painting Works

The work on the Main Site painting programme has now concluded, subject to any final minor works, and of course the removal of any remaining scaffolding.

As the contractors will now no longer be on site, if you still need any of your windows eased because they

were painted shut, the cut off to let the office know will be **12th December 2025**. After that we will give the contractors a final list and they will make contact to arrange to do this for you.



In This Issue

ART COMPETITION	1
SURVEY 2025	1
MAIN SITE PAINTING	1
CONDENSATION	2
ADVICE/ SUPPORT	2
XMAS OPENING	3
EMERGENCY	4
CONTACTS	



Air Quality/ Condensation in Lister Homes

As the weather gets colder, there may be more condensation in our homes. There are simple measures that we can all take to manage this, such as simply wiping down wet windows or window frames, and managing ventilation in our homes.

Changeworks have provided useful practical guidance on what causes condensation, and managing this issue, via their website which can be

accessed at this link:

<https://tinyurl.com/5fvfhzrh>

Or at this QR code:



If you have any concerns around condensation/ mould, or air quality in your home, please contact the office to let us know, so that we can discuss the situation with you, and consider what we can do to support you with this issue.



Please remember that our Housing Perks digital voucher scheme is available to all our tenants and their households. The scheme offers discounts, cashback and free items from over 100 national retailers, with a focus on the everyday essentials.

If you want to use the scheme you

can do so by downloading the free to use mobile app from the Apple App Store or the Google Play store, entering your unique code, and getting access to discounts, cashback and free items instantly. The app offers discounts ranging between 4%-18%, and you can typically save £6-£12

per week on essentials. Over time those savings can add up significantly.

If you are interested in using Housing Perks vouchers, and no longer have access to your code (which was distributed previously) please contact the office and we will help you get up and running.

Welfare and Debt Advice

Please remember that Lister continues to offer all our tenants referrals to free, independent welfare rights, energy and debt advice services.

Our independent Welfare Rights service is provided by Harbour Homes. If you are interested in accessing this service please contact a member of the team.

Our Energy Advice service is also based at Harbour, and the advisers can either be contacted via the office, or directly at:

energy@harbour.scot

If you think that you might benefit from any of these confidential services, or would simply like some more information, please contact a member of the team, we would be

happy to help.

Finally, our debt advice service, which is provided confidentially by the Community Help and Advice Initiative (CHAI), can be accessed via a referral from the Lister office, or if you refer to self-refer you can contact CHAI direct by calling them on 0131 442 2100, or by email: chai@chaiedinburgh.org.uk



Festive Season Office Opening 2025-26

**If you want to contact us please either telephone 0131 229 6176 or email us:
info@lister.coop**

**Office opening over the Festive Season 2025-26
(see overleaf for emergency arrangements)**

Thursday	25 December 2025	Closed
Friday	26 December 2025	Closed
Monday	29 December 2025	Closed
Tuesday	30 December 2025	Open
Wednesday	31 December 2025	Open
Thursday	1 January 2026	Closed
Friday	2 January 2026	Closed
Monday	5 January 2026	Closed

Please see enclosed details of Christmas cinema tickets for Lister kids - please reply by Thursday 18 December at the latest.





EMERGENCIES

ALL LISTER FLATS-from December 2025

Contact numbers for emergency repairs

In the event of a real emergency outside office hours please contact one of the following numbers. Please state that you are a Lister Housing Co-operative tenant and give as much detail as you can about the nature of the problem. Some firms have an answering machine giving a further number to telephone so please have a pen and paper handy. Please keep any access arrangement for the repair workers.

Gas escapes <u>ONLY</u>	SGN		0800 111 999
Gas central heating faults and gas fire faults	Lothian Gas		0131-440 4666
Plumbing	J B Bell		07496-257012
Joinery/Glazing	Response Building Mntce		01506-414188
		Response daytime Office number	01506-411555
Electrical	N. Watt & Son Ltd		07380-154066
Roof work	R. Porteous Roofing		07768-650116
Water	Scottish Water		0800 0778 778
Electricity	Scottish Power	from a landline	0800 092 9290
		from a mobile	0330 1010 222
Stair-lighting faults	N. Watt & Son Ltd		07380-154066

Please only use these telephone numbers for real emergencies and try the Lister office **first** during the day. If a flat is unoccupied and entry is required to tackle an emergency then you must call the Police to attend. Please report all emergencies (and non-urgent jobs) to the office on the next working day. Once the holiday period is over please report all repairs to the office. All 0330 / 0345 numbers are charged at the landline rate. 0800 is a Freephone number.

Valid from Dec 2025 onwards - please destroy any older copies

Lister Housing Co-Operative