



## EMERGENCIES

### ***ALL LISTER FLATS-from December 2025***

#### **Contact numbers for emergency repairs**

In the event of a real emergency outside office hours please contact one of the following numbers. Please state that you are a Lister Housing Co-operative tenant and give as much detail as you can about the nature of the problem. Some firms have an answering machine giving a further number to telephone so please have a pen and paper handy. Please keep any access arrangement for the repair workers.

Gas escapes <u>ONLY</u>	SGN		0800 111 999
Gas central heating faults and gas fire faults	Lothian Gas		0131-440 4666
Plumbing	J B Bell		07496-257012
Joinery/Glazing	Response Building Mntce		01506-414188
		Response daytime Office number	01506-411555
Electrical	N. Watt & Son Ltd		07380-154066
Roof work	R. Porteous Roofing		07768-650116
Water	Scottish Water		0800 0778 778
Electricity	Scottish Power	from a landline	0800 092 9290
		from a mobile	0330 1010 222
Stair-lighting faults	N. Watt & Son Ltd		07380-154066

Please only use these telephone numbers for real emergencies and try the Lister office **first** during the day. If a flat is unoccupied and entry is required to tackle an emergency then you must call the Police to attend. Please report all emergencies (and non-urgent jobs) to the office on the next working day. Once the holiday period is over please report all repairs to the office. All 0330 / 0345 numbers are charged at the landline rate. 0800 is a Freephone number.

Valid from Dec 2025 onwards - please destroy any older copies

**Lister Housing Co-Operative**