



## EMERGENCIES

### **ALL LISTER FLATS-from December 2025**

#### **Contact numbers for emergency repairs**

In the event of a real emergency outside office hours please contact one of the following numbers. Please state that you are a Lister Housing Co-operative tenant and give as much detail as you can about the nature of the problem. Some firms have an answering machine giving a further number to telephone so please have a pen and paper handy. Please keep any access arrangement for the repair workers.

<b>Gas escapes <u>ONLY</u></b>	<b>SGN</b>	<b>0800 111 999</b>
<b>Gas central heating faults and gas fire faults</b>	<b>Lothian Gas</b>	<b>0131-440 4666</b>
<b>Plumbing</b>	<b>J B Bell</b>	<b>07496-257012</b>
<b>Joinery/Glazing</b>	<b>Response Building Mntce</b> Response daytime Office number 01506-411555	<b>01506-414188</b>
<b>Electrical</b>	<b>N. Watt &amp; Son Ltd</b>	<b>07380-154066</b>
<b>Roof work</b>	<b>R. Porteous Roofing</b>	<b>07768-650116</b>
<b>Water</b>	<b>Scottish Water</b>	<b>0800 0778 778</b>
<b>Electricity</b>	<b>Scottish Power</b> from a landline from a mobile	<b>0800 092 9290</b> <b>0330 1010 222</b>
<b>Stair-lighting faults</b>	<b>N. Watt &amp; Son Ltd</b>	<b>07380-154066</b>

Please only use these telephone numbers for real emergencies and try the Lister office **first** during the day. If a flat is unoccupied and entry is required to tackle an emergency then you must call the Police to attend. Please report all emergencies (and non-urgent jobs) to the office on the next working day. Once the holiday period is over please report all repairs to the office. All 0330 / 0345 numbers are charged at the landline rate. 0800 is a Freephone number.

Valid from Dec 2025 onwards - please destroy any older copies