

Financial Support to All Lister Tenants!

As we all know, these are challenging times, with high inflation and rising prices for fuel and food. The Management Committee is therefore very pleased to announce that Lister has successfully applied for funding which will mean direct financial support to all Lister households at this time.

On this occasion Lister has been able to secure funding from the following 2 sources:

- The Scottish Government Social Housing Fuel Support fund, administered by the SFHA



- The National Lottery Community Fund



Taking both of these generous awards into account, we can on this occasion offer the sum of **£110** (paid by Bank Transfer from Lister) for each Lister flat/household on

behalf of the Fuel Support Fund via the SFHA, and the National Lottery Community Fund. These sums will provide direct support in relation to your fuel costs, fuel bills, fuel debts or other cost of living-related financial payments.

Payment must go to a Lister tenant.

There are also funds available for our Multi tenants and we're contacting them separately about that.

We would like to do the forms for this in person at the office, if possible. Please contact us by phone or email to book a brief appointment, and please bring your ID & bank details when you come.

If you have any questions about the award please contact the office also, the staff team would be happy to discuss.

The Management Committee is particularly pleased that Lister has been able to secure this funding for its tenants on this occasion, as given the current financial climate, demand in relation to these funding streams has been extremely high. For example the Social Housing Fuel Support fund required to close its doors to new applications after

only 5 days on this occasion, as it had already received applications for more than double the funding which was being made available at that time.

We look forward to hearing from you, so that we can arrange to issue you with your share of the funding awards.

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Air Quality/ Condensation in Lister Homes

We have all been shocked by the very sad recent news of the young boy in Rochdale who tragically died after exposure to chronic mould in his home.

We want to take this opportunity to share the attached leaflet, prepared by Changeworks, which explains a bit more about what causes condensation and how to manage it.

If you have any concerns around condensation/ mould, or air quality in your home, please contact the office to let us know, so that we can discuss the situation with you, and consider what can be done to support you with this issue.



Fibre Internet Works

There will soon be works in the Main Site Garden, to bring BT fibre broadband to Main Site flats. This will mean digging/ reinstatement of some paths in the corner where Heriot Place meets Lauriston Place.

We understand that BT fibre will also be brought to the New Site, but these works can be done from the street side, so there won't be any works in the New Site gardens.

SHR Tenant Panel

The Scottish Housing Regulator is looking for volunteers to join its National Panel of Tenants and Service Users

The Panel is one of the ways that the SHR can hear what tenants and service users think, and make sure it focuses on the important things. Members receive occasional surveys and invites to take part in other feedback exercises. Participation is always optional and you can leave

at any time.

The SHR wants to include a diverse range of people on the Panel, including those who are not involved in other ways of giving views on landlord services. You can join:

Online at www.bit.ly/shr-panel

Call 0800 433 7212

Or get a printed form on natpan@engagescotland.co.uk

Tenant Survey

We recently shared this year's tenant survey with all our tenants.

If you haven't done so already, please take a couple of minutes to complete and return the survey.

By doing so, not only will you be providing us with valuable feedback, but you could also be in with a chance of winning one of 7 M&S vouchers as a thank you for participating, ranging in value up to £60!



Dog Owners

There have been some recent complaints about dog-fouling on the streets around Lister.

Please remember that those caught not picking up after their dog in public places may be issued with an £80 fixed penalty notice. Reports can be made at:

<https://www.edinburgh.gov.uk/reportdogfouling>

Welfare and Debt Advice

Remember that Lister offers free welfare rights and debt advice services, via 2 local partner organisations, Harbour Homes and CHAI, Respectively.

If you are interested in accessing either of these valuable services please contact the office, and we would be happy to assist.

Ronald Clarkson

We were very sorry to hear of the recent death of Ronald Clarkson, of Lauriston Place, who was a longstanding Lister tenant.

We send our condolences to Ronald's family and friends at this time.