

# Lister Newsletter - May 2020

## *Coronavirus—stay safe, keep well, stay strong*

In these unprecedented times, Lister, like most people and organisations, are doing their best to keep safe and well and provide a service. Our office is closed to the public but we have staff on a rota to provide a service by telephone. We have also worked closely with the key contractors to provide an emergency service and to keep the very important gas servicing going.

As the first phase of unwinding from Lockdown is about to start, on Friday 29 May, we are unsure how well this will go and whether more progress can be made in mid-June at the first three-weekly review of the phased approach.

### FAQs - useful information

1. *I could do with help and have no-one who can help me?*

There is a new national helpline for those who do not have family or community support, who cannot get online and are over 70, disabled, require the support of mental health services, are pregnant or receive a flu jab for health reasons. The number is 0800 111 4000 open between 9.00am to 5.00pm.

If you are not in these categories but still looking for support, visit [www.readyscotland.org/coronavirus/](http://www.readyscotland.org/coronavirus/)

2. *How can I pay my rent if I cannot visit the office?*

You can call us during office hours and we can take a debit card payment over the phone. You can make a bank transfer. You can pay by Direct Debit or a Standing Order - contact the office for more info on these and other payment methods.

3. *I am worried about going into rent arrears / my income is lower*

Please contact our Housing Officer or Housing Assistant for advice and assistance.

4. *When will the office re-open?*

We cannot say however we will aim to do this as soon as safe and permitted.

### New Gardener

**Lister has recruited a new Gardener/Handyperson, Sam McGillivray.**

**He is very keen and enthusiastic and has got good gardening knowledge and experience.**

**Gardening is predominantly outdoors work and has not been restricted during lockdown.**

**For the stair-cleaning we are drawing up safe-working procedures and we shall advise all tenants in stairs with stair-cleaning of these shortly.**

**Welcome, Sam !**

### AGM - POSTPONED

Due to the coronavirus situation the AGM due at the end of June is postponed. We are aiming to hold it by the end of September at the latest, however at this stage we are unable to predict what might be possible and when.