

# EMERGENCIES

## ***ALL LISTER FLATS-from March 2020***

<b>Contact numbers for emergency repairs</b>
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In the event of a real emergency outside office hours please contact one of the following numbers. Please state that you are a Lister Housing Co-operative tenant and give as much detail as you can about the nature of the problem. Some firms have an answering machine giving a further number to telephone so please have a pen and paper handy. Please make sure that you keep any access arrangement for the repair workers.

mem/EmergList

<b>Gas escapes <u>ONLY</u></b>	<b>Scotia Gas Networks</b>	<b>0800 111 999</b>
<b>Gas central heating faults and gas fire faults</b>	<b>Lothian Gas</b>	<b>0131-440 4666</b>
<b>Plumbing</b>	<b>J B Bell</b>	<b>07748-482605</b>
<b>Joinery/Glazing</b>	<b>Response Building Mntce</b>	<b>01506-414188</b>
	<b>Response daytime Office number</b>	<b>01506-411555</b>
<b>Electrical</b>	<b>N. Watt &amp; Son Ltd</b>	<b>07768-696719</b>
<b>Roof work</b>	<b>R. Porteous Roofing</b>	<b>07768-650116</b>
<b>Water</b>	<b>Scottish Water</b>	<b>0800 0778 778</b>
<b>Electricity</b>	<b>Scottish Power</b>	<b>from a landline 0800 092 9290</b>
<b>Electricity</b>	<b>Scottish Power</b>	<b>from a mobile or landline 105</b>
<b>Stairlighting faults</b>	<b>N. Watt &amp; Son Ltd</b>	<b>07768-696719</b>

Please only use these telephone numbers for real emergencies and try the Lister office **first** during the day. If a flat is unoccupied and entry is required to tackle an emergency then you must call the Police to attend. Please report all emergencies (and non-urgent jobs) to the office on the next working day. Once the holiday period is over please report all repairs to the office. All 0330 / 0345 numbers are charged at the landline rate. 0800 is a Freephone (from a landline).

Valid: from Mar 2020 onwards - destroy any older copies please
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