



Lister Housing Co-operative Ltd
36 Lauriston Place
Edinburgh
EH3 9EZ

Telephone: 0131-229 6176
Facsimile: 0131-228 3904
Website: www.lister.coop
Email: info@lister.coop

INFORMATION UPDATE FROM LISTER - CORONAVIRUS

Tuesday 17 March 2020

We, like you, are watching the terrible spread of this virus in our community, country and around the world. Everyone should follow the latest government and NHS advice, which can change daily. We wish to give some brief information to our tenants and community.

THE LISTER OFFICE AND SERVICE

1. To date no-one in the office staff has to our knowledge got the virus nor has had to self-isolate. However, this could change very quickly and the service be affected.
2. We are not aware of our main contractors being affected but again this could change.
3. We have not been notified of any tenant who has coronavirus but that could change. Lister does not need to know about this or about self-isolation unless you need a repair or some other service involving Lister / contractors.

In the event of any changes we shall endeavour to keep a service running but we could need to prioritise or suspend services if either (a) we have to close the office and/or (b) contractors are unable to provide a service. Please check our website for any updates.

THE LISTER COMMUNITY

4. If you can help with elderly neighbours or those with medical conditions, then please make contact with them-there is a brief form overleaf you could put through a letterbox.
5. If you think you are likely to need help then try and build up a contact list of people who could assist. Often people are very willing to help others if they can.

OTHER USEFUL INFORMATION FROM LISTER

6. Certain work is very important - the servicing of your gas boiler/fire is crucial to ensure it operates safely and legally. Please ensure that this work is carried out as normal and liaise with our specialist engineers, Lothian Gas. It will assist them considerably if people can arrange for the service when you are first contacted by them - if you delay a service this could defer it to when resources are more stretched.

7. We are open for rent payments but please note you can also make debit card payments over the telephone to us, or by bank transfer - our details are as follows:

Sort code: *ing office* Account: *ing office* Name: Lister Housing Co-operative Ltd

8. If you have got the virus or self-isolated and have notified us, then please let us know in due course when your situation has changed - thank you.
9. If you have recently changed your contact details - landline or mobile, then please let us know as this is very useful if we need to keep in touch.

Thank you for your assistance in these difficult times

Established 1976.

Registered with the Scottish Housing Regulator HAC 150. A Registered Society 1876R(S).
A member of the Scottish Federation of Housing Associations and Employers in Voluntary Housing.