

EMERGENCIES

ALL LISTER FLATS-from December 2019

Contact numbers for emergency repairs
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In the event of a real emergency outside office hours please contact one of the following numbers. Please state that you are a Lister Housing Co-operative tenant and give as much detail as you can about the nature of the problem. Some firms have an answering machine giving a further number to telephone so please have a pen and paper handy. Please make sure that you keep any access arrangement for the repair workers.

mem/EmergList

Gas escapes <u>ONLY</u>	Scotia Gas Networks	0800 111 999
Gas central heating faults and gas fire faults	Lothian Gas	0131-440 4666
Plumbing/Joinery/Glazing	Response Building Mntce	01506-414188
	Response daytime Office number	01506-411555
Electrical	N. Watt & Son Ltd	07768-696719
Roof work	R. Porteous Roofing	07768-650116
Water	Scottish Water	0800 0778 778
Electricity	Scottish Power	from a landline 0800 092 9290
Electricity	Scottish Power	from a mobile or landline 105
Stairlighting faults	N. Watt & Son Ltd	07768-696719

Please only use these telephone numbers for real emergencies and try the Lister office **first** during the day. If a flat is unoccupied and entry is required to tackle an emergency then you must call the Police to attend. Please report all emergencies (and non-urgent jobs) to the office on the next working day. Once the holiday period is over please report all repairs to the office. All 0330 / 0345 numbers are charged at the landline rate. 0800 is a Freephone (from a landline).

Valid: from Dec 2019 onwards - destroy any older copies please
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