

REPORT TO THE MANAGEMENT COMMITTEE MEETING OF 26 NOVEMBER 2019

OFFICE BEARERS SUB GROUP - DECISIONS MADE SINCE THE LAST MEETING

Status - for noting

DATE	TOPIC	DECISION	BASIS FOR DECISION
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19.11.19	Contribution to tenant over damage to carpet and disruption from various works		
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I proposed that Lister pays a cash sum to a tenant where a repeated water ingress issue and oil leaking from a door closer stained a carpet. The tenant also had a sequence of upgrade and repairs issues which took a long time to resolve satisfactorily. The tenant had made complaints and sought financial recompense.

RECOMMENDATION:

Make a payment of £250 towards carpet replacement and disruption.

Agreed

To enable the complaint investigation to be completed speedily.

Alistair Cant
DIRECTOR
Date: 19 November 2019
Ref: cod2019